



Lingraphica Warranty Policy

Congratulations on acquiring your Lingraphica speech-generating device! Please be sure to read this warranty policy to understand what you are entitled to. This policy applies to all AllTalk™, TouchTalk™, and MiniTalk™ devices.

Year One Full Coverage

Lingraphica (herein “LGA”) will fully cover the cost(s) to repair your device for up to one year from when you receive it, with a few exceptions listed below:

- Unlocked Devices: Year One Full Coverage does not apply to unlocked devices. Should you have an unlocked device that requires repair, LGA reserves the right to charge for said repairs. Please note that insurance will not cover repair costs for an unlocked device.
- Repeat Repairs: LGA limits the number of it will repair the same issue on a device to three incidents. Following the third incident, LGA will contact your insurance provider to determine whether it will cover repair costs. You will be responsible for any costs not covered by your insurer, including but not limited to labor, parts, accessories, and shipping.

After Year One

If your device is in need of a repair, LGA will contact your insurance provider to determine whether it will cover repair costs. You will be responsible for any costs not covered by your insurer, including but not limited to labor, parts, accessories, and shipping. Below are current repair estimates, which are subject to change at any moment without advance warning.

REPAIR TYPES	ALLTALK	TOUCHTALK	MINITALK
In-house data transfer and/or conversion	\$0	\$0	\$0
In-house update	\$0	\$0	\$0
Issues with voice or icons	\$0	\$0	\$0
Software not starting or crashing	\$125	\$125	\$125
Software or component removed	\$125	\$125	\$125
Charging issue (due to charger accessory)	\$150	\$150	\$150
Broken/cracked screen	\$325-525	\$315	\$315
Broken/cracked casing	\$325-425	\$225	\$225
Water damage	\$325-425	\$315	\$315
Battery issue	\$325-425	\$340	\$275
Damaged charger port	\$325-425	\$315	\$315
Faulty hardware	\$325-525	\$275	\$275

After Year Five

You may be eligible for a brand new speech-generating device. We recommend you contact us for more information.

Contact

To get more information on our warranty policy, or to request a repair, visit www.aphasia.com or call at 888-274-2742, option 5 for Technical Support.

K000711019