Lingraphica®

QA Analyst
Reports to Director of Product Development

Objective:
The Quality Assurance analyst will join our engineering team that builds and maintains our products that include our Speech Generating Devices, Mobile apps and Online therapy software. The QA analyst will focus on testing our software on Android and iOS devices, browsers and windows laptops to ensure quality and performance.

As the QA analyst, you will share accountabilities for all aspects of product quality with the team and be responsible for maintaining and executing manual test plans and validating new software development. The product team consists of 3 software engineers, 1 SDET and the QA analyst will join this team to focus on manual testing of our products.

Essential Duties and Responsibilities:
- Responsible for UAT and verification of software
- Maintain manual test plans for our products that cover UAT, cross-browser/mobile device and regression testing.
- Perform release/regression testing for our product updates.
- Coordinate with the customer service and operations team in triaging issues reported from the field to identify bugs.
- Identify, document and track bugs
- Assist team members in building out automated test suite for our products.
- Offer deep defect root cause analysis and root cause solutions.
- Be able to estimate testing effort, prioritize assignments as well as to plan implementations.

Skills and Competencies:
- Detail oriented
- Excellent written and verbal communication skills required.
- Familiarity with apps on Android and iOS platforms is a plus.
- Understanding of cross browser testing for web applications is a plus
- Ability to work collaboratively in teams and develop meaningful relationships to achieve common goals.

Educations & Certifications:
- B.S. in Computer Science or related field or relevant industry experience, preferred.

Experience:
- Position is open to entry level candidates. Experience in software testing (mobile or web applications) is preferred.

Job Type:
- Full Time
- Regular office hours: 9 AM to 5 PM, Monday to Friday

Location:
- Open to local (Princeton, NJ) and remote applicants.